

FOR IMMEDIATE RELEASE

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## CITRUS COUNTY CLERK OF COURTS IMPLEMENTS FIRST PORTION OF THEIR NEW CASE MANAGEMENT SYSTEM

**July 1, 2010:** Pioneer Technology Group completed the installation of the first of three modules of **Benchmark™**, their Court Case Management System. The Citrus County Clerk of Circuit Court made the decision to go with Pioneer in late 2009 after reviewing several responses to the Clerks Request for Information (RFI).

The Citrus County Clerk's IT Director Keith Heisner had this to say about new software: *"Our vision is to utilize innovative technologies and progressive ideas allowing access to services and information. Our ultimate goal is to uphold the confidence and trust of our community while providing the public, as well as our partners, with extraordinary service. Benchmark will help our team accomplish both, better. We feel that Benchmark is a very progressive system that will give us the capability to continue our vision for years to come."*

Citrus County is the 7<sup>th</sup> county in Florida to install **Benchmark**. Citrus County was operating several different legacy systems that are being replaced with Benchmark. The reduction in multiple systems will decrease annual maintenance and increase the efficiency of court operations. The installation will include all Court departments (Civil, Criminal, and Traffic) as well as online access for attorneys, Judges, and the public.

**Benchmark** is a state of the art Court Case Management System. **Benchmark** is a unique blend of Web tools and Client Server processes that have been developed using Microsoft's .Net platform and SQL Server 2005. The system incorporates document imaging, improved workflows, electronic filing, electronic signatures, Web tools for the Judiciary and in-court processing techniques that will allow counties to cut their overall court operation costs by 20% to 25%.

**Pioneer Technology Group** is a software developer and supplier of goods and services to Governments and the private sector. The company is headquartered in Sanford, Florida, and offers a variety of software solutions and services, including court systems, tax systems, Appeals systems, content management systems and a scanning services bureau for customers transitioning from paper to images. For more information about the company, products and services, visit our website at [www.ptghome.com](http://www.ptghome.com); contact us by e-mail at [sales@ptghome.com](mailto:sales@ptghome.com); or give us a call at 800.280.5281.



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