

WALTON COUNTY CLERK OF THE CIRCUIT COURT

EXCISE CASE STUDY



**Walton County
Clerk of the Circuit Court**

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<http://clerkofcourts.co.walton.fl.us/>

*"... I used Excise for electronic tax filing and it is wonderful. Thank you for making our job easier."
- Walton County Tax payer*



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Excise Tourist Development Tax System

The Challenge:

- Increase the number of online accounts and collections
- Give Tourist Development Tax Payers access to up-to-the-minute account info
- Eliminate mail to and from the County
- Increase the speed and efficiency of the entire collection process
- Save money and resources

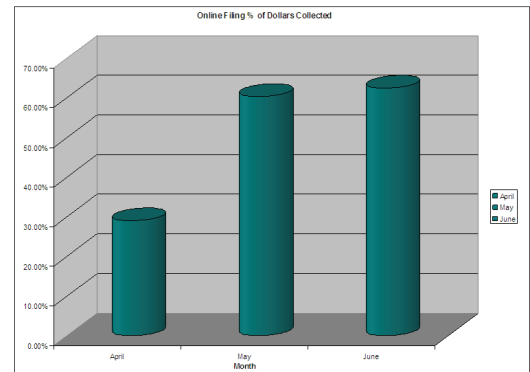
Solution: Online Tourist Development Tax Payer Access and Filing

Walton County has provided their Tourist Development Tax Payers with online access to register new accounts, submit payments, manage accounts, and view real-time account information and balances.

With **Excise**, Walton County immediately experienced a significant increase in the number of accounts processed online.

Percentage of dollars collected through online accounts

April 2007: 29%
May 2007: 60%
June 2007: 63%



Solution: Paperless Account Management

Excise's easy to use interface provides quick access to manage account registration, payment and correspondence information. Letters and notices can be generated manually or automatically and sent to the Tax Payer via email. **Excise** also allows the user to scan and upload ancillary documents, providing a secure virtual account file that multiple users can view simultaneously

Pioneer Technology Group: **Different. Better.**

The Pioneer Technology team is comprised of experts in system design and development, integration and implementation, thus providing clients with an unparalleled level of service. Our commitment to each client goes beyond the completion of a project. We provide continual support through all project phases, including software maintenance, version upgrades, technical support, and dedicated personnel to meet all of your needs.