

# BAY COUNTY CLERK OF THE CIRCUIT COURT AXIA CASE STUDY



## Bay County Clerk of the Circuit Court

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<http://www.baycoclerk.com>

*"We would never have been able to handle our increased volume without Axia"*

**-Tammy Hoffman**  
VAB Coordinator



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## **Axia** Value Adjustment Board System

### The Challenge:

- Handle an increase in petitions from:
  - **27 in 2004**
  - **84 in 2005**
  - **over 4300 in 2006**
- Provide real time scanning and access to petitions and evidence
- Provide online access for their taxpayers
- Allow the Property Appraiser to view upcoming hearings and submit evidence online.

### Solution: Streamlined Petition Entry

Pioneer Technology Group's Value Adjustment Board software, **Axia**, allowed Bay County's VAB to file and scan over 3000 petitions quickly and effectively. In addition, it has provided them with a framework to handle drastic increases in filings in the future.

### Solution: Automatic Hearing Scheduling

**Axia's** built in scheduling module allows for the scheduling of hearing blocks by date, time, petition type, magistrate, location, and quantity. In addition, Bay County has the versatility to batch schedule their hearings all at once. The scheduling module dynamically matches active petitions with available hearing blocks, bypassing those petitions that have been withdrawn or resolved.

### Solution: Internet Access

Bay County is able to provide petition and evidence imaging at the time of filing allowing immediate access to the images across departments. This has eliminated the need to pass paper back and forth between departments.

### Pioneer Technology Group: **Different. Better.**

The Pioneer Technology team is comprised of experts in system design and development, integration and implementation thus providing clients with an unparalleled level of service. Our commitment to each client goes beyond the completion of a project. We provide continual support through all project phases, including software maintenance, version upgrades, technical support and dedicated personnel to meet your needs.